

City of Stamford
Budget Presentation
FY 2016-2017

Stamford Fire Department

March 15, 2016





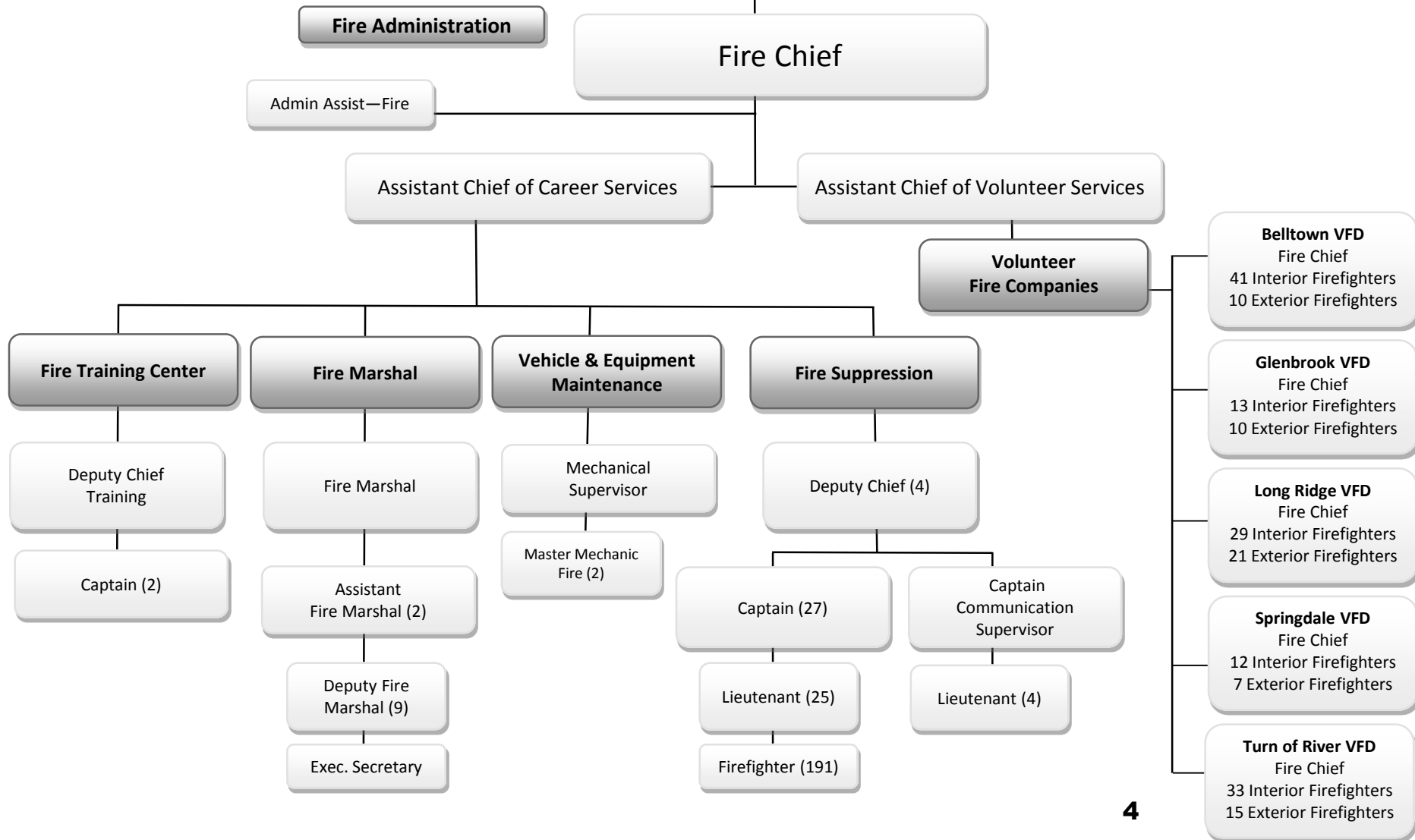
Stamford Fire Department

OUR MISSION IS TO PROTECT THE LIVES AND PROPERTY OF RESIDENTS AND VISITORS OF STAMFORD IN REGARDS TO FIRE, EMERGENCY MEDICAL, AND ENVIRONMENTAL EMERGENCIES THROUGH EDUCATION, CODE ENFORCEMENT AND THE RESPONSE OF HIGHLY TRAINED COMPETENT PERSONNEL.



City of Stamford
Office of Health, Safety and Welfare
Stamford Fire Department

Director of Public Health, Safety and Welfare



City of Stamford

Office of Health, Safety and Welfare

Stamford Fire Department

Fire Station Apparatus Resources

Stamford

Fire HQ

1 Engine
1 Truck
1 Command Vehicle
1 Hose Vehicle
1 Portable Air Unit
2 Reserve Engines

South End

1 Engine
1 Truck
2 HazMat Vehicles

West Side

1 Engine
1 Truck
1 Trench Rescue Trailer

East Side

1 Engine
1 Reserve Truck

Wood Side

1 Engine
1 Heavy Rescue

Vehicle/Equipment Maintenance

4 Support Vehicles

Glenbrook

GFD

2 Engines
1 Truck
1 Command Vehicle

Belltown

BFD

2 Engines
1 Truck
1 Command Vehicle
1 Rescue

Springdale

SPFD

2 Engines
1 Command Vehicle
1 Light Rescue

Turn of River

TOR 1

2 Engines
1 Truck
1 Command Vehicle
1 Tanker
1 Rescue

TOR 2

2 Engines

Long Ridge

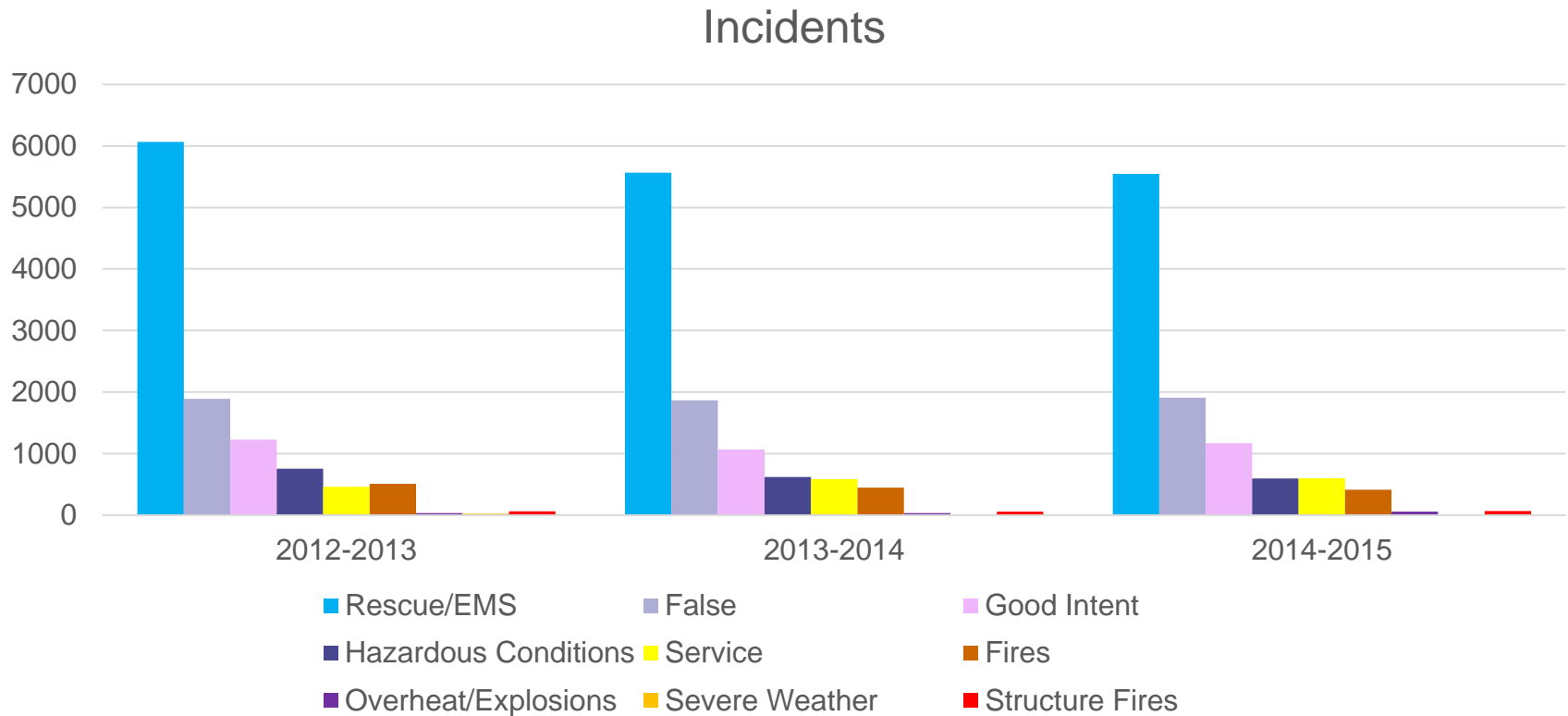
LRFD1

2 Engines
1 Tanker
1 Command Vehicle
1 Light Rescue

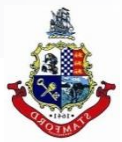
LRFD 2

1 Engine

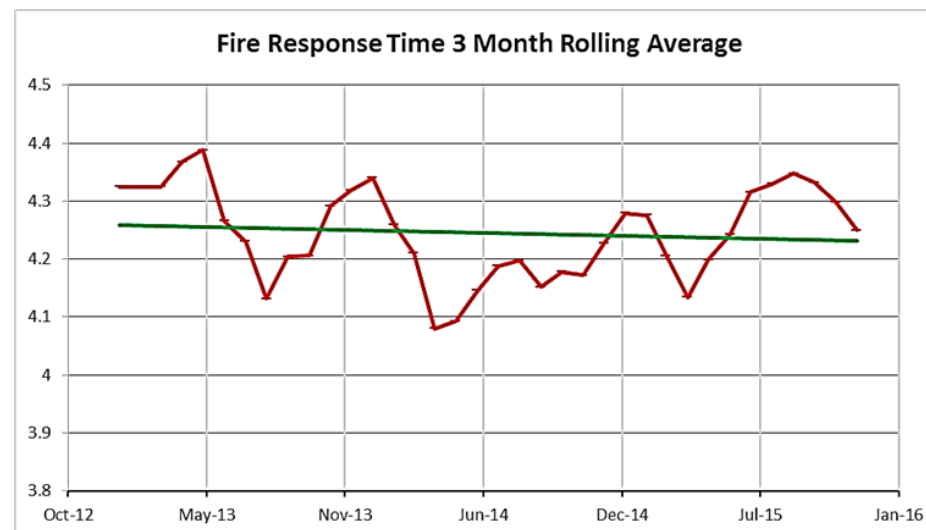
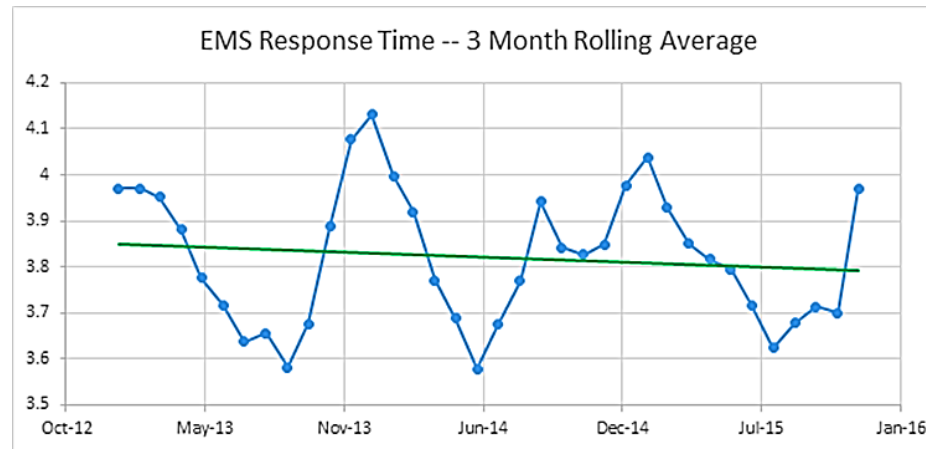
Performance Measures



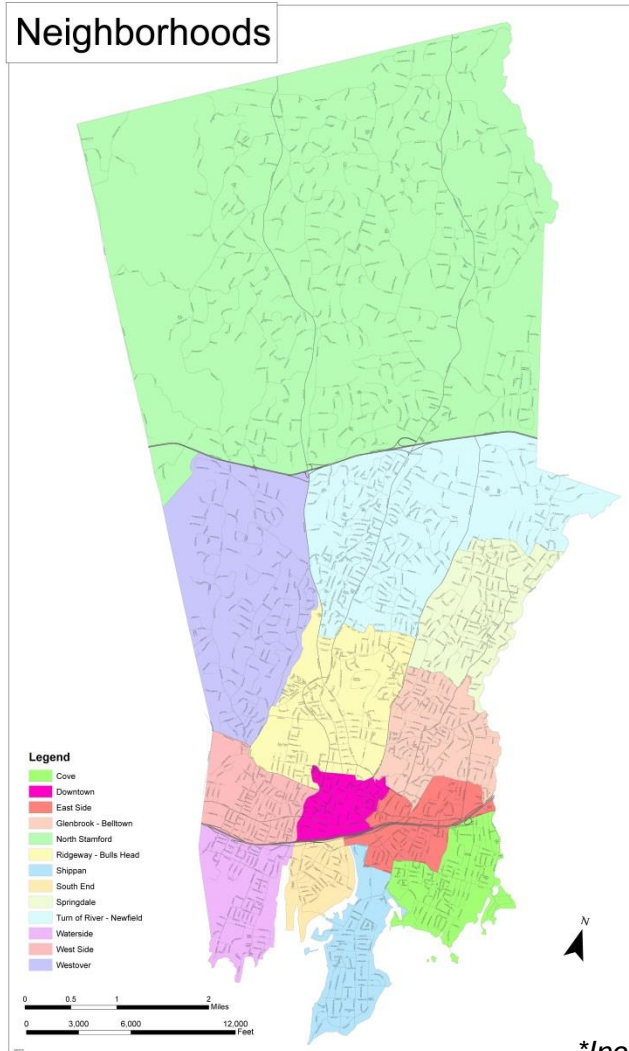
Average 28 Incidents Per Day



Stamford Fire Response Times



Average Response Times



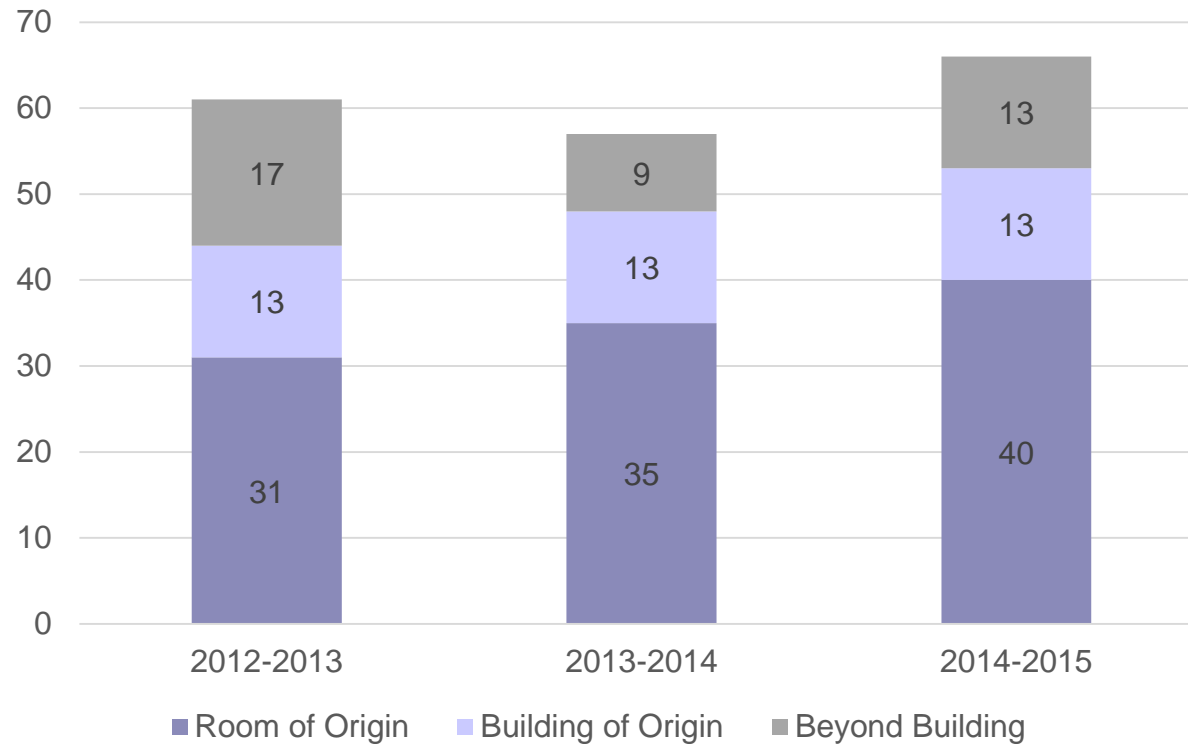
2014-2015*

Cove	5:53
Downtown	5:01
East Side	5:47
Glenbrook - Belltown	5:43
North Stamford	7:33
Ridgeway - Bulls Head	5:27
Shippan	5:39
South End	5:04
Springdale	5:32
Turn of River - Newfield	5:56
Waterside	6:09
West Side	5:16
Westover	6:12

*Includes Reflex Time

Performance Measures

Structure Fire Contained to.....



Stamford Fire Department Performance Measures



Performance Data	2012-13	2013-14	2014-2015	FY 2016 Target	Notes
Number of Emergencies	10,993	10,202	10,307		For 2014/15: Fire 4%, Medical 53.8%, Haz Mat 5.8%, False Calls 18.5%, Other 17.9%
Fire Inspections (Initial and Follow-up)	2,713	2,600	2,216		2014-2015 Reduction of inspectors due to training and illness.
Number of new construction or renovation inspections performed	972	864	952		
Number of investigations or complaints conducted by Fire Marshals Office	383	405	581		Increase due to weather related alarm investigations and smoke detector program.
Number of plan reviews, new construction or renovations performed	993	1,133	1,127		

Performance Measures	2012-13	2013-14	2014-2015	FY 2016 Target	
Percent contained to Room of Origin	66%	72%	61%	66%	2007-11 National Average 74% (NFPA)
Percent Contained to Building of Origin	95%	98%	95%	96%	2007-11 National Average 96% (NFPA)
% Arrived within 5.0 Minutes from time of dispatch (EMS)	79%	71%	75%	80%	NFPA 1710 Target: 4 minute response + 1 minute reflex to 90% of incidents (NFPA)
Average Response time (EMS)	4:04	4:24	4:12		
% Arrived within 5.5 Minutes from time of dispatch (Fire)	78%	81%	82%	85%	NFPA 1710 Target: 4 minute response + 1.5 minute reflex to 90% of Incidents (NFPA)
Average Response time (Fire)	4:31	4:23	4:24		
Firefighter Injury Claims	62	73	47	45	
Average Training hours per Firefighter	95	98	160	180	Increase due to training monitoring tool. Goal of 200 hours per Firefighter is set per Insurance Services Office (ISO)



2015-16 Highlights

- Continued consolidation of all Fire Services under the Stamford Fire Chief
- Continuation of Service Level to citizen's in harsh budget environment
- Hiring and Training 16 Grant Funded Firefighters
- Implementation of New Computer Aided Dispatch (CAD) System
- Improved Response Time and Unit Availability through implementation of “closest to the pin” using Automatic Vehicle Locator (AVL)
- Improve Data consistency through the use of Geofencing
- Increased Public Relations



Changes and Challenges

- *Major changes planned*
 - Redeployment of Suppression Resources to Northeast Stamford
 - Implementation of Kronos Telestaff
 - Standards of Certification/Training of Officer Ranks
 - Strategic Planning
 - Improved Data Collection / Analysis



Changes and Challenges

■ ***Key Challenges***

- Changing Demographics within the City to include Language Barriers
- Increase the number of fire prevention inspections to minimize unsafe conditions
- Labor-Management Relationship
- Fleet Replacement
- Still tough economic climate



2016-2017 Goals

- **Certification / Training Standards**
 - Review & Improve certificate/training standards for Supervisor level personnel.
 - Review standards of all firefighter personnel.

- **Redeployment of Suppression Resources to Northeast Stamford**
 - Negotiate a contract with LRFD to occupy LRFD station on High Ridge.
 - Determining units for relocation that will have the least amount of negative impact to other areas in City.
 - Monitor the response times of incidents in the effected areas.



2016-2017 Goals

- Implementation of Kronos Telestaff
 - Will allow for full Scheduling / Accrual / Payroll Integration
 - Converting current processes may be challenging.
 - Real time reporting & using one system will improve accuracy of Personnel Leave Accruals.

- Successful negotiations between the City Human Resources/Labor Negotiator and Local 786 for a successor CBA.

- Increase Inspection Emphasis on Illegal Housing
 - Fire Marshal division will focus on target areas.
 - In-service Units to identify target areas



2016-2017 Goals

- Internal Strategic Study – Service Types provided, Service Level provided, Response Times and Density. The Department will analyze many factors including: community profiles, community risks, fire-scene tasks, and both the type and quantity of emergency calls. This analysis will drive performance standards rooted in community expectations.

- Continued Implementation of Charter changes
 - Collaborate with members to meet the goals of the charter revision.
 - Resistance to change, loss of autonomy.
 - Obtaining equal fire protection through out the city.



Summary of Fire Dept. Operating Budget

Program Name	FY 15-16 Adopted	FY 15-16 Revised	FY 16-17 Mayor's Request	\$ Change (Requested vs Revised)	% Change
Volunteer Services	\$2,578,192	\$2,578,192	\$2,686,858	\$108,766	4.2%
Administration	\$2,884,176	\$2,917,176	\$593,899	\$(2,323,277)	(79.6)%
Suppression	\$40,459,619	\$40,451,619	\$39,558,592	\$(893,027)	(2.2)%
Training	\$771,729	\$829,729	\$717,694	\$(112,035)	(13.5)%
Marshal	\$2,176,106	\$2,176,106	\$2,136,539	\$(39,567)	(1.8)%
Vehicle Maintenance	\$781,687	\$781,687	\$797,660	\$15,973	2%
Total	\$49,651,510	\$49,734,509	\$46,491,342	\$(3,243,167)	(6.52)%

SAFER Grant Savings

	Grant Total	FY 12-13	FY 13-14	FY 14-15	FY 15-16	FY 16-17
2011 SAFER	\$988,848.00	\$283,047.00	\$687,066.00	\$18,795.00		
2013 SAFER	\$1,045,188.00			\$361,347.00	\$683,841.00	
ToR SAFER	\$2,887,200.00			\$462,734.00	\$1,400,000.00	\$750,000.00
Total	\$4,921,236.00	\$283,047.00	\$687,066.00	\$842,876.00	\$2,083,841.00	\$750,000.00