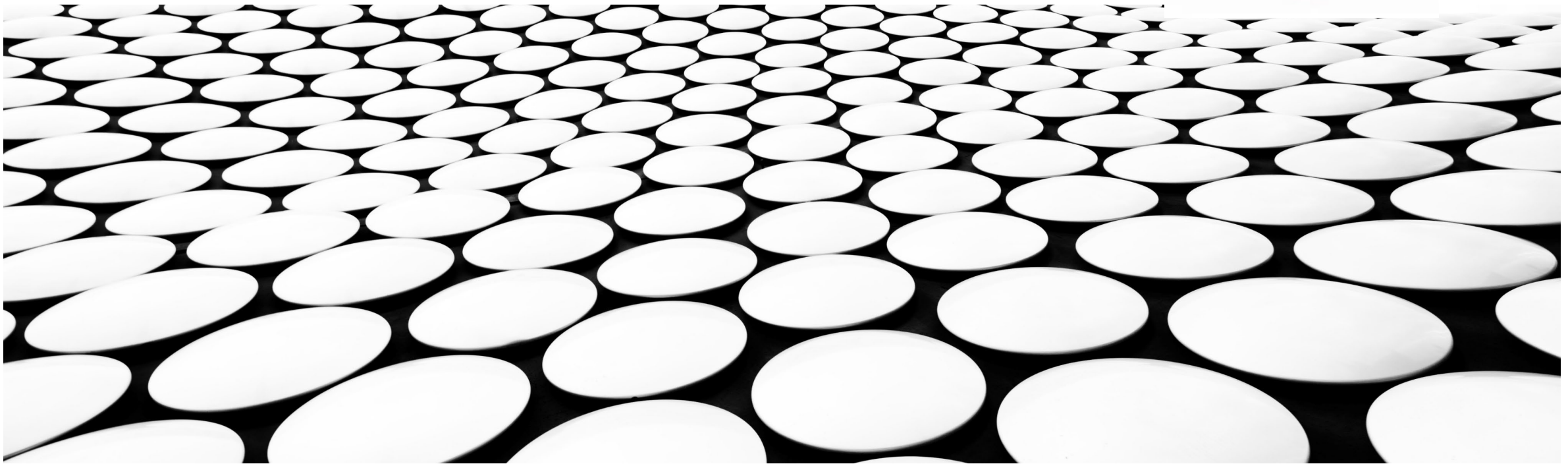
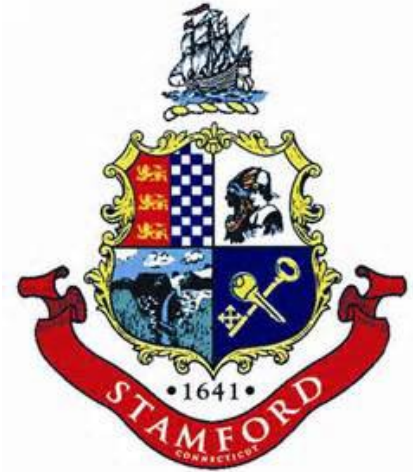


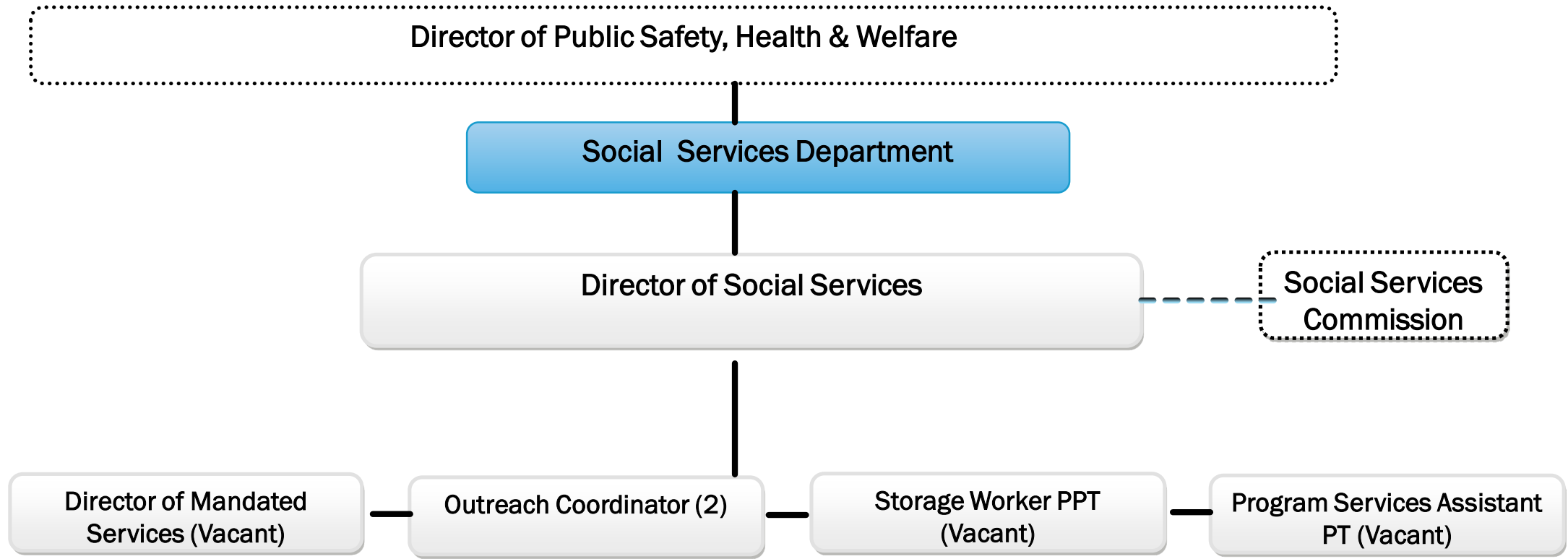
# CITY OF STAMFORD

## SOCIAL SERVICES

### FY 2022-2023 BUDGET PRESENTATION



# ORGANIZATION CHART



## DEPARTMENT SUMMARY

- **Headcount:** The Social Services Department is operating with 3 Full –Time Staff. The Department has (1) full time, (1) Permanent part-time and (1) Part time positions that are vacant. The Department had (1) retirement and (1) promotion in December 2021. Looking to fill these vacancies and cross-train staff as soon as possible.
- **Capital:** The Department is not requesting any capital funding for 2022-2023 fiscal year
- **Programs:** Social Services Staff is looking to re-engage with doing community outreach, participating in health fairs, community presentations that were curtailed during Covid-restrictions. Additional overtime is being requested to accommodate work outside of normal business hours. Major goal for the Department is looking for innovative ways to communicate information to the public
- **Challenges:** In the 2022-2023, it is anticipated that there will be a greater need for social services as protections from the State like the eviction moratorium, Unite CT rental assistance are no longer a safety net for families and individuals.
- **Changes:** Client services have become more complicated with many systems providing more services online only. Assistance with access to devices, email, smartphones and internet has become an additional first step in helping clients

# SOCIAL SERVICES

## Programs and Mandates

- Eviction Storage C.G.S. § 47a-42
- Fair Rent C.G.S. § 7- 148 and City of Stamford Code § 6-11
- Health Insurance Enrollment
- Landlord/Tenant Inquiries C.G.S. § 47a-1 et seq
- Municipal Agent C.G.S. § 7-127b
- Renter's Rebate C.G.S. § 12- 170
- Senior transportation
- Uniform Relocation Assistance C.G.S. § 8- 266 et seq

## Task-Force and Collaborations

- Shoulder to Shoulder
- Safe houses
- Community Care Team
- Stamford Food Collaborative
- Food Collaborative
- Affordable housing trust fund
- Community
- Affordable housing Trust Fund
- Hispanic Advisory Council



# SOCIAL SERVICES

## Administrative

- Website
- Data collection
- Records retention
- Kronos
- F.O.I.A request
- H.T.E
- Calls, email, written correspondence

## Advocacy and referral

- Protective services and Mobile Crisis referrals
- Advocating for tenant that needed a ramp installed
- Same day insurance for uninsured pregnant woman
- Hotel for those waiting for shelter
- Review Rental ledger for overcharges
- Senior Citizen who needs help with replacing hot water heater