Inspirica from homeless to home

Presented by Denise Durham Williams, CEO Prepared for the City of Stamford April 11, 2023

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ABOUT INSPIRICA



OUR VISION:

A community where everyone has a stable, affordable home and hope for a bright future.

Inspirica strives to end homelessness and housing insecurity by helping individuals and families achieve stability through support services and affordable housing.

OUR CORE VALUES:

Respect:

We treat everyone with respect and dignity.

Integrity:

We are trustworthy and hold ourselves to high professional standards.

Teamwork:

We achieve our greatest results by working collaboratively with our colleagues and partners.

OUR MISSION:

Innovation:

We pursue creative solutions to further our mission.



FROM HOMELESS TO HOME



- Emergency & **Transitional** Housing for Families
- Emergency Housing for Women

HOUSING

- Permanent Supportive Housing
- Deeply Affordable Housing
- Housing Coordination
- Housing Retention Services
- Rapid Rehousing

SUPPORT SERVICES

- Case Management
- Children's Services
- Early Childhood & Parenting
- Community Partnership **Expansion**
- Community Support Program

EDUCATION EMPLOYMENT FINANCIAL EMPOWERMENT

- Adult Education & English as a Second Language
- Career Services
- Federal & State **Benefits Enrollment**
- Financial Literacy
- Supportive Employment
- Employment Retention

HEALTH & WELLNESS

- Healthcare Manager
- Behavioral Health
- Healthy Living Groups
- Substance Use **Disorder Support**
- Cognitive Remediation

Stability

HOME



OUR PROPERTIES

Inspirica's housing portfolio serves approximately 475 individuals each night and provides temporary and permanent housing solutions to our community's most vulnerable populations.

FAMILY HOUSING

WOMEN'S HOUSING

ATLANTIC PARK

COLONY APTS.



MCKINNEY HOUSE



METCALF HOUSE







ROSE PARK APTS

SUMMER PLACE





FRANKLIN APTS.



GILEAD HOUSE



26 WOODLAND

24 WOODLAND





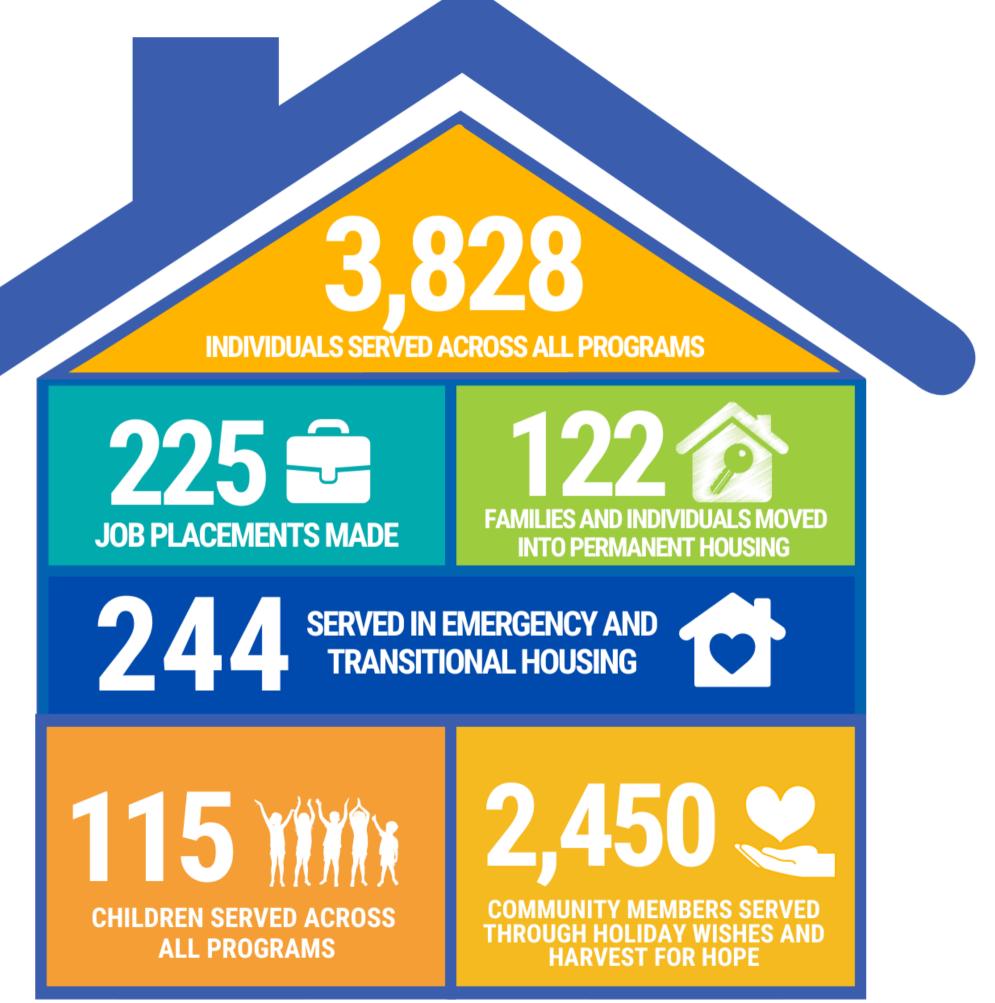


OUR RESULTS

Inspirica's impact from our last fiscal year (7/1/2021 - 6/30/2022)



Hear from a former Inspirica client on her journey from homeless to home and the impact of Inspirica's programs and services.





2022-23 HIGHLIGHTS

- As of 3/31, we have served the following in **Temporary Housing**: Women's Emergency Housing: 32
 - Family Housing Program: 119
 - Cold Weather Shelter for Women and Families: 119 119 were served between 12/1/22 - 3/31/23
- As of 2/28, we have placed 83 individuals from shelter into permanent housing in our community.
- As of 2/28, we have made 168 job placements, compared to 142 at the same point-in-time last year.
 - Serving **100% of the children** in Family Housing through our Early Childhood & Parenting Program (ages 0-5) and our Children's Services Program (ages 5-18)



2023-24 ORGANIZATIONAL CHANGES & FOCUSES

STRATEGIC FOCUSES

1. Housing: To utilize space more efficiently and to create sustainable housing opportunities to serve more people facing housing instability. **2. Support Services:** To grow and expand a broad spectrum of services for those in our community in compromised housing situations.

3. Partnerships: To expand and cultivate partnerships and collaborations that create economies of scale and collectively provide greater breadth and depth of services and support to families and individuals.

4. Fundraising: To grow the donor base, with a special emphasis on major donors, which enables Inspirica to fully support its operating needs and future growth. 5. Branding & Marketing: To broaden community awareness and outreach in order to build stronger commitment, participation, and financial support for Inspirica. **6. Talent:** To promote a client-focused culture that embraces equity, inclusion, and diversity at its core and where an accountable, committed, skilled, and diverse staff live the Inspirica mission and values each and every day.



2023-24 EXPANDED SERVICES & PROGRAMS

- Behavioral Health: Piloting the Promoting Integrated Care (PIC) program with Optimus Health to provide on-site behavioral health screenings and expedited psychological services for our shelter guests.
- Education, Employment & Financial Empowerment (EEFE): Launched our refreshed career services program, EEFE, tailored toward those experiencing housing insecurity, financial hardships, limited income, and homelessness. Added a Financial Coach to our staff to provide one-on-one coaching and group workshops
- Peer Support: Added a full-time Peer Support Specialist with "Lived Experience" to encourage those we serve to access internal support services and our EEFE program.
- **Data:** Developed the framework for a new integrated database that interfaces with our government funding reporting systems.



2023-24 EXPANDED SERVICES & PROGRAMS (CONT.)

• Diversity, Equity, Inclusion & Belonging (DEIB): Hired an outside consultant and formed an internal employee-led committee. Conducted a staff satisfaction survey and are working internally to create a more equitable workplace.



2023-24 CHALLENGES



Need for funding for the shelter system, affordable housing, and **COLA increases**

Recruiting, hiring, and retaining qualified staff members

Rise in the need for behavioral health services

Limited affordable housing



THANK YOU FOR YOUR SUPPORT!

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InspiricaCT.org

