

**Your Name:** City of Stamford  
**Your Address:** Stamford Government Center  
 888 Washington Boulevard  
 Stamford, CT 06901

Oracle America, Inc.  
 500 Oracle Parkway  
 Redwood Shores, CA 94065

This amendment (“Amendment Two”) amends the ordering document identified below and all amendments thereto (the “order”) between You and Oracle America, Inc.(“Oracle”).

**Offer valid through:** 31-Jan-2023.

**Ordering document US-11371699 is amended as follows:**

**A. AMENDMENT DETAILS**

1. You and Oracle hereby agree to amend the ordering document as follows:

a. Section **A. Services** – Delete the Services table in its entirety and replace with the following:

Services	Reference	Fees	Estimated Expenses	Total Fees and Estimated Expenses
Fixed Price Services	Exhibit 1	\$3,400,000.00	\$0.00	\$3,400,000.00
Time and Materials Services	Exhibit 2	\$100,000.00	\$0.00	\$100,000.00
Fixed Price Services	(ODA 1) Exhibit 1	\$159,000.00	\$0.00	\$159,000.00
Fixed Price Services	(ODA 2) Exhibit 1	\$725,000.00	\$0.00	\$725,000.00
Time and Materials Services	(ODA 2) Exhibit 2	\$400,000.00	\$25,000.00	\$425,000.00
<b>Total Fees and Expenses under ODA-2</b>				<b>\$1,150,000.00</b>
<b>Total Cumulative Fees and Expenses</b>				<b>\$4,809,000.00</b>

2. You and Oracle hereby agree to amend the Exhibit 1: Fixed Price Exhibit as follows:

a. Section 1.C.i. Project Timeline – Delete the subsection in its entirety and replace with the following:

“i. Project Timeline.

The project will consist of the following two (2) Waves.

Wave	Description
1	Implementation of Oracle ERP Cloud (Financials, Projects, and Procurement)
2	Implementation of Oracle EPM Cloud (Planning and Budgeting)

The following provides a high-level timeline for the project that will be further defined as part of the [Project Plan Deliverable](#). The timelines and completion dates are intended for planning and scheduling purposes only.

- Wave 1 includes Oracle ERP Cloud (Finance, Procurement, Projects/Grants) functions. Wave 1 is estimated to start in October 2021 and go-live on or around March 1, 2023. Oracle will provide four weeks of post-implementation support after Wave 1.
- Wave 2 includes Oracle EPM Cloud (Budgeting Development and Narrative Reporting) functions. Wave 2 is estimated to start at the conclusion of Wave 1 and estimated to go-live six months after Wave 2 project start to deploy such that Oracle EPM Cloud bi-directional data integrations are deployed in alignment with Oracle ERP Cloud. Oracle will provide four weeks of post-implementation support after Wave 2.”

- b. Section 1.C.iii. Activities – Configuration/Functional Work Stream, delete the row for item LA3 in its entirety and replace with the following:

LA3	<p>Conduct workshops and provide recommendations for business process changes and options for restructuring the City functions to effectively utilize the Fusion Applications being implemented. Workshops included are:</p> <ul style="list-style-type: none"> <li>Financials Process including Chart of Accounts</li> <li>Procurement Process</li> <li>Projects/Grants Process</li> <li>Budget Process</li> </ul>	Oracle	City of Stamford	<ul style="list-style-type: none"> <li>Participate in workshops and provide input into business use cases associated with each topic</li> </ul>
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- c. Section 1.D.i. Oracle Cloud Applications Assumptions – Delete the row for item G6 in its entirety and replace with the following:

G6	<p><b>Custom Reports (including Modifications to Standard Reports)</b></p>	<p><b>Up to twenty five (25)</b></p>	<p><b>Details for custom Reports:</b></p> <ul style="list-style-type: none"> <li><b>Twenty five (25) easy, moderate or complex complexity leveraging Business Intelligence Publisher (BIP) or Financial Reporting Studio (FRS) or Oracle Transactional Business Intelligence (OTBI) or SmartView.</b></li> </ul> <p><b>NOTE: Complexity definitions are in <a href="#">Section 6.C.iii</a>.</b></p>
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- d. Section 1.D.i. Oracle Cloud Applications Assumptions – Delete the row for item PUR11 in its entirety and replace with the following:

PUR11	<p><b>Training</b></p>	<p><b>Up to five (5) users will be trained</b></p>	<p><b>Conduct up to sixteen (16) hours of training.</b></p>
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- e. Section 1.D.i. Oracle Cloud Applications Assumptions – Delete the Inventory Management rows in their entirety. For clarity, the following services assumptions are hereby deleted:

Inventory Management			
INV1	Inventory Locations	Up to ten (10)	A physical location where inventory is stored, transacted and costed.
INV2	Sub-Inventory	Up to five (5)	A physical or logical grouping of inventory such as raw material, finished goods, defective material, or a freezer compartment.
INV3	Items	Up to ten thousand (10,000)	The basic unit of product information data.

- f. Section 1.D.iv. Reports Assumptions – Delete the row for RPT1 in its entirety and replace with the following:

#	Item	Assumption	Details
RPT1	Reports Development	Up to twenty-five (25) Reports	Develop Reports using Business Intelligence Publisher (BIP) or Financial Reporting Studio (FRS) or Oracle Transactional Business Intelligence (OTBI) or SmartView as determined by the project team during the design phase  Additional reports will be built by City of Stamford administrators with assistance from Oracle resources.

g. Section 1.F. Deliverables – Add the following as a new row to the end of the Deliverables table:

#	Deliverable Name	Owner	Deliverable Description/Acceptance Criteria
D30	Enter UAT (Wave 1)	Oracle	<p><b>Purpose:</b> To formally document the start of UAT.</p> <p><b>Scope:</b> Oracle and the City of Stamford agreed that the project has entered the UAT phase either by the start of UAT Data Conversions or the start of UAT Configuration Workbook updates.</p> <p>Does the document:</p> <ul style="list-style-type: none"> <li>Confirm that UAT has commenced?</li> </ul>

h. Section 4.A. Fees and Expenses – Delete the fee table in its entirety and replace with the following:

Deliverable #	Deliverable Name	Estimated Invoicing Month	Deliverable Fee
D1	Project Charter	1	\$75,000
D2	Governance Model	1	\$60,750
D3	Project Plan	1	\$100,000
D5	Status Report – Month 1	1	\$25,000
D4	Deliverable Acceptance Framework	2	\$100,000
D5	Status Report – Month 2	2	\$25,000
D9	Environment Management Plan	3	\$100,000
D17	Communication Plan	3	\$100,000
D5	Status Report – Month 3	3	\$25,000
D10	Ongoing Support Model	4	\$100,000
D5	Status Report – Month 4	4	\$25,000
D6	End-to-End Process Diagrams (Wave 1)	5	\$101,250.00
D13	Data Conversion Strategy (Wave 1)	5	\$150,000

D14	Integration Strategy (Wave 1)	5	\$50,000
D20	Report Strategy (Wave 1)	5	\$50,000
D5	Status Report – Month 5	5	\$25,000
D7	Process Descriptions / Job Aids (Wave 1)	14	\$125,000
D23	P1 Validation Cycle Exit Memo (Wave 1)	6	\$130,500
D5	Status Report – Month 6	6	\$25,000
D12	Configuration Workbooks (Wave 1)	7	\$150,000
D21	Test Strategy (Wave 1)	7	\$125,000
D5	Status Report – Month 7	7	\$25,000
D16	Change Management Strategy	8	\$130,000
D22	Test Plan	8	\$150,000
D5	Status Report – Month 8	8	\$25,000
D24	P2 Validation Cycle Exit Memo (Wave 1)	9	\$111,375.00
D18	Training Plan	9	\$150,000
D5	Status Report – Month 9	9	\$25,000
D25	E2E Cycle Exit Memo (Wave 1)	10	\$125,000
D5	Status Report – Month 10	10	\$25,000
D5	Status Report – Month 11	11	\$25,000
D30	Enter UAT (Wave 1)	14	\$181,250
D26	UAT Cycle Exit Memo (Wave 1)	15	\$356,250
D11	Cutover Checklist (Wave 1)	16	\$306,250
D5	Status Report – Month 12	13	\$25,000
D6	End-to-End Process Diagrams (Wave 2)	20	\$75,000
D5	Status Report – Month 13	14	\$25,000
D7	Process Descriptions via Job Aids (Wave 2)	22	\$75,000
D12	Configuration Workbooks (Wave 2)	21	\$331,250

D5	Status Report - Month 14	15	\$25,000
D21	Test Strategy (Wave 2)	20	\$20,250
D23 and D24	P1 and P2 Validation Cycle Exit Memo (Wave 2)	21	\$40,500.00
D5	Status Report – Month 15	16	\$25,000.00
D25 and D26	E2E / UAT Cycle Exit Memo (Wave 2)	22	\$125,000
D11	Cutover Checklist (Wave 2)	22	\$30,375.00
D29	Additional Integrations	10	\$159,000.00
D5	Status Report – Month 16	17	\$25,000.00
		<b>Total Fixed Fee</b>	<b>\$4,284,000.00</b>

i. Section 6.A Integrations – Delete the Integrations table in its entirety and replace with the following:

#	Integration	Inbound, Outbound, or Both	Comments	Complexity
INTE1	Ceridian Dayforce - Payroll transactions summarized by COA distribution with offsetting balance sheet entries	Inbound	Inbound journal entries including COA distributions to Oracle General Ledger Cloud after each Ceridian payroll run.	Moderate
INTE2	Ceridian Dayforce - Position information for budget development position budgeting	Inbound	Inbound position details to Oracle Planning and Budgeting Cloud to support budget development cycle.	Moderate
INTE3	Ceridian Dayforce - Capital projects hours	Inbound	Inbound actual hours by project to Oracle Projects Cloud to apply labor costs to capital projects. Evaluate need for outbound extract to Ceridian Dayforce for providing active projects to time entry.	Complex
INTE10	Community Pass - POS system for recreational services to send daily summary of currency received.	Inbound	Inbound journal entries including COA distributions to Oracle General Ledger Cloud. Evaluate integrating to Oracle Receivables Cloud.	Moderate
INTE12	Fleet Commander - Vehicle maintenance system issues charges for service on departmental vehicles. Costs will need to be allocated to departments.	Inbound	Inbound journal entries including COA distributions to Oracle General Ledger Cloud. Evaluate need / benefit of bi-directional integration that includes requisitioning inbound to Oracle Purchasing Cloud and outbound to Fleet Commander for material/parts receipts.	Complex
INTE18	PC Scale - Solid waste billing and collection system for tipping fees.	Inbound	Inbound journal entries including COA distributions to Oracle General Ledger Cloud. Evaluate integrating to Oracle Receivables Cloud.	Moderate

#	Integration	Inbound, Outbound, or Both	Comments	Complexity
INTE19	QDS Collections - Real estate and personal property taxes, and motor vehicle receipts.	Inbound	Inbound journal entries including COA distributions to Oracle General Ledger Cloud. Evaluate integrating to Oracle Receivables Cloud.	Moderate
INTE21	Oracle Extract of POETA	Outbound	Extract Oracle PPM segment values like Project, Task, Funding Source and Contract num to third party systems like Dayforce that in turn would feed to Ceridian that originate Payroll transactions to be recorded in Oracle.	Easy
INTE22	Oracle Extract of COA	Outbound	Extract Oracle Chart of Accounts segment values to third party systems that originate transactions to be recorded in Oracle.	Easy
INTE23	Visa Procurement Card (STMFACT-1319)	Inbound	Set up the connectivity between Stamford and credit card company to extract files and load the pCard transactions into the system.	Moderate
INTE24	Bank Statement file (STMFACT-1230)	Inbound	Set up the connectivity between Stamford and banks to receive bank statements to facilitate the issuance reconciliation process.	Moderate
INTE25	Bank PosPay File (STMFACT- 1316)	Outbound	Produce a Positive Pay file for checks issued to suppliers. The file format should meet the bank requirements.	Easy
INTE26	Bank ACH File (STMFACT- 1317)	Outbound	Produce a ACH file for electronic payments issued for suppliers. The file format should meet the requirements of the ACH provider (Amex) for Stamford.	Moderate
INTE27	CanAM - Teller Cashiering Application (STMFACT- 1336)	Inbound	Includes payments for: Motor Vehicle Tax, Personal Property Tax, Municipal Citations, and Parking Meter Revenue Database, Paylock	Moderate
INTE28	Worker File (STMFACT- 1245)	Inbound	Need automated interface from Ceridian Dayforce to ERP Cloud for Workers. This should allow updates to the data that will be initially populated with the Worker conversion.	Moderate
INTE29	Job Data (STMFACT- 1246)	Inbound	The City needs to the ability to automatically update Job information in the HCM component in ERP Cloud.	Moderate
INTE31	Viewpoint	Inbound	Inbound GL for Cash Receipts	Easy
INTE32	QDS Refund Interface	Inbound	Refund from QDS system into AP	Moderate


j. Section **6.B. Conversions** – Add the following new row CNV10 to the end of the table:

#	Business Object	From System(s)
CNV10	Suppliers	<b>Supplier Web Portal</b> <ul style="list-style-type: none"> <li>• Supplier Contacts</li> <li>• Products and Services</li> <li>• Business Classifications</li> <li>• Attachments</li> </ul>

3. You and Oracle hereby agree to amend Exhibit 2: Time and Material Exhibit as follows:
  - a. Section 1. **Description of Services** – After the word “implementation”, insert the phrase “and post production support” before the phrase “of the following Oracle Cloud Services:”.
  - b. Section 3.B Rates – Delete the phrase “one (1) year” and replace with “two (2) years”.
  - c. Section 3.C. Subcontractor Resource Rates – Delete the phrase “one (1) year” and replace with “two (2) years.”

**B. ADDITIONAL TERMS**

In the event of any inconsistencies between the order and this Amendment Two, this Amendment Two shall take precedence. Subject to the modifications herein, the order shall remain in full force and effect.

<p><b>City of Stamford:</b></p> <p>Authorized Signature: _____</p> <p>Name: _____</p> <p>Title: _____</p> <p>Signature Date: _____</p> <p>Amendment Effective Date: _____ <i>{to be completed by Oracle}</i></p>	<p><b>Oracle America, Inc.:</b></p> <div style="text-align: right; margin-bottom: 10px;"> <small>DocuSigned by:</small>    <small>3C26488AB41E4BB...</small> </div> <p>Authorized Signature: _____</p> <p>Name: _____</p> <p>Title: _____</p> <p>Signature Date: _____</p>
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