

From: [Michelson, Bradley](#)
To: [Rosenson, Valerie](#)
Subject: Fw: Supporting Local Communities
Date: Monday, October 04, 2021 4:59:39 PM

Hi Valerie,

Can you please add this email to item LU30.022 for whenever the discussion comes back to the Board.

Thank you.

Best,
Bradley

Bradley Michelson

[Representative, District 1](#)

Deputy Minority Leader

Co-Chair, Land Use/ Urban Redevelopment Committee

Member, Steering, Transportation, & HCD/SS Committees

Chair, Government Subcommittee for the Census

Cell: (917)821-1015

From: Manny Capellan <manny.capellan@airbnb.com>
Sent: Monday, October 4, 2021 11:01 AM
To: Michelson, Bradley
Subject: Supporting Local Communities

Dear Board Representative Bradley Michelson,

I'm reaching out on behalf of Airbnb's Public Policy team to introduce myself as your policy point of contact and to share some updates and the resources we offer to local communities. As the Policy Associate for the northeast, I oversee the company's government and political relations in your state.

In August 2020, we announced our [global ban on parties](#) and events at Airbnb listings. We are also partnering with VRBO to take action on repeat party house offenders. Through the [Community Integrity Program](#), both platforms will work together to identify properties that have been permanently removed from the other's platform for repeated violations and take appropriate action.

The safety of our guests, hosts, and local communities has always been our top priority. Notably, in 2019, [Airbnb announced the launch of a new online portal for law enforcement](#) which provides a streamlined channel for law enforcement to submit valid legal requests for information from Airbnb. Through [the portal](#), law enforcement officers are able to securely track requests, and receive status updates and customized email notifications.

Additionally, we have also implemented high-risk [detection systems](#) that flag potentially problematic reservations for manual review. Thanks to these systems, we have identified and proactively cancelled 9,000 high-risk reservations in the United States and Canada. This includes a restriction on individuals 25 years of age or younger, with no positive reviews, from booking an entire home listing in their local area. We have also restricted one and two-night reservations on major holidays such as [New Year's Eve](#), the [4th of July](#), and on Halloween - which we will [implement again](#) this year.

Providing direct access for guests, hosts, and the communities in which we operate is critical to trust on our platform. In 2019, we launched a neighborhood support hotline so that neighbors can reach us directly with their concerns. To contact us, you can [fill out this form](#) or reach us at 855-635-7754.

As a platform, Airbnb believes that short-term rentals should and can support core public services. That's why, in addition to developing critical public safety tools, we are committed to working with governments to efficiently and effectively collect and remit lodging taxes on behalf of our hosts and guests where applicable. Thank you again for your time and consideration.

All the best,
Manny Capellan
Policy Associate
Airbnb

