

From: [Sherwood, Nina](#)
To: [Rosenson, Valerie](#)
Subject: Fwd: Beach Parking Enforcement
Date: Wednesday, August 14, 2019 5:00:08 PM

Correspondence between Peter Gould, Captain Lombardo and Kevin Murray

Thanks again Valerie!

Nina

Sent from my iPhone

Begin forwarded message:

From: "Murray, Kevin" <KMurray@StamfordCT.gov>
Date: August 5, 2019 at 3:13:03 PM EDT
To: "Sherwood, Nina" <NSherwood@StamfordCT.gov>
Subject: Fwd: Beach Parking Enforcement

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: "Lombardo, Thomas" <TLombardo@StamfordCT.gov>
Date: 7/30/19 6:50 AM (GMT-05:00)
To: "Murray, Kevin" <KMurray@StamfordCT.gov>
Subject: RE: Beach Parking Enforcement

Thanks Kevin

Should I share this concern with Jim Tavers or the members of the Board of Reps?

Tom

From: Murray, Kevin <KMurray@StamfordCT.gov>
Sent: Monday, July 29, 2019 1:49 PM
To: Lombardo, Thomas <TLombardo@StamfordCT.gov>; Gould, Peter

<PGould@StamfordCT.gov>; Dave Winston <dgardenman@sbcglobal.net>
Cc: McGrath, Mark <MMcGrath1@StamfordCT.gov>; Bretthauer, Susan
<SBretthauer@StamfordCT.gov>
Subject: RE: Beach Parking Enforcement

Received and noted Captain Lombardo

Kevin Murray
Office of Operations
Operations Manager Parks & Facilities
Tel: (203)977-4606
Cell: (203)539-2019
kmurray@stamfordct.gov

From: Lombardo, Thomas
Sent: Monday, July 29, 2019 1:15 PM
To: Murray, Kevin; Gould, Peter; Dave Winston
Cc: McGrath, Mark; Bretthauer, Susan
Subject: RE: Beach Parking Enforcement

Kevin

They will also need to supply the technology to at least the A – B – C parks people from our squads.

They have been issuing tickets as well. Our district officers have also been instructed to issue tickets.

Heroy presents a unique challenge since the assigned Parks people appropriately concentrate their

greater efforts in the busiest parks and District officers do tag cars there. Riverbank is similar.

Tom Lombardo

From: Murray, Kevin <KMurray@StamfordCT.gov>
Sent: Monday, July 29, 2019 12:21 PM
To: Gould, Peter <PGould@StamfordCT.gov>; Lombardo, Thomas <TLombardo@StamfordCT.gov>; Dave Winston <dgardenman@sbcglobal.net>
Cc: McGrath, Mark <MMcGrath1@StamfordCT.gov>; Bretthauer, Susan <SBretthauer@StamfordCT.gov>
Subject: RE: Beach Parking Enforcement

Pete

Valid points and will work to ensure you guys have the technology to keep up with the new system

Kevin Murray
Office of Operations
Operations Manager Parks & Facilities
Tel: (203)977-4606
Cell: (203)539-2019
kmurray@stamfordct.gov

From: Gould, Peter
Sent: Monday, July 29, 2019 9:46 AM
To: Lombardo, Thomas; Murray, Kevin; Dave Winston
Cc: McGrath, Mark; Bretthauer, Susan
Subject: Beach Parking Enforcement

Gentlemen,

I just saw the below story in The Advocate, indicating that Traffic & Parking has proposed replacing the current beach sticker system with a digital parking management system that is tied to the vehicle's license plate. If I am reading the article correctly, there would no longer be a physical "beach sticker" or day pass. Instead, the vehicle's registration number is entered into a network and enforcement personnel sample the plate numbers and compare them against the database of plates in that network. This means a license plate reader would be the only means of detecting whether or not a vehicle was authorized to park in a beach lot, or at Riverbank Park, or at Dorothy Heroy. The same system would be used for residential parking permits for streets that surround the beach parks. Kiosks would replace the entryway agents.

The new system is one step away from approval by the BOR and would take effect next summer.

While Traffic & Parking's enforcement officers are the first line in parking enforcement, I hope someone is keeping track of our need to enforce these laws as well. Park officers need to be able to ticket in the beach lots when Traffic & Parking is not available, and after they cease operations at about 8:30 PM. For us it's a critical means of population control - a way to avoid a sudden influx of people - often out of town troublemakers - when the parking enforcement employees leave. There are also some places (Riverbank is a key example) where Parking Enforcement goes rarely or not at all, and we are the sole enforcement mechanism.

If the new system will not involve physical, visible permits, it is essential that Park Police be equipped with whatever reader device will give us the proper detection and enforcement capability.

Best,

Pete

New Stamford parking system to add on-line payments for permits

By Ignacio Laguarda July 27, 2019



Photo: Angela Carella / Contributed Photo



2of5A customer is photograph on Thursday, March 21, 2019 paying for parking on West Park Place in Stamford, Connecticut. The city plans to increase fees to park at city meters, garages and lots downtown, which downtown merchants and powerbrokers don't want.Photo: Matthew Brown / Hearst Connecticut Media



3of5A customer is photograph on Thursday, March 21, 2019 paying for parking on West Park Place in Stamford, Connecticut. The city plans to increase fees to park at city meters, garages and lots downtown, which downtown merchants and powerbrokers don't want.Photo: Matthew Brown / Hearst Connecticut Media

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STAMFORD — Parking in Stamford could soon become easier for beach-goers and residents, but not for frequent freeloaders.

A new company, Passport Labs, is close to being approved as Stamford's new parking ticket and permit management provider and would bring much-needed modern technology to the city's parking system, said Jim Travers, Stamford's director of transportation.

For residents, that would mean eliminating needing to go to Government Center to pick up a beach sticker or residential pass, as Passport would provide an option to purchase passes online. With the new system, the digital passes would essentially be tied to a car's license plate, allowing parking enforcement officers to scan plates instead of looking for physical permits.

The result should be a much more efficient system for parking enforcers, Travers said. For instance, instead of walking around looking for residential and beach parking passes, enforcement officers will be able to use a license plate scanner to identify which vehicles are parked illegally, dramatically cutting down the time they spend at any one garage or lot.

“What took hours to enforce earlier is now enforced in 10 minutes,” Travers said, at a meeting last week of the Board of Representatives Transportation Committee.

That also means drivers who take the risk of not paying for parking are more likely to be ticketed.

“What we’re trying to do is create efficiencies within the network that allows our enforcement officers to do their job in a more efficient manner,” Travers said.

On Thursday, the Transportation Committee unanimously supported an application from Passport Labs to provide hardware and software to streamline how parking permits and civil citations are dealt with in the city. It will now go before the full Board of Representatives for a final vote.

The cost of the new provider will be as high as \$220,000 yearly, Travers said. The city currently spends about \$150,000 on provider Municipal Citation Solutions, whose contract is expiring.

Travers said the current system is in need of upgrading, as handheld devices for enforcement officers frequently don’t work, the system goes down too often, and the technology used by officers is out of date.

“The current vendor, while satisfying basic need of ticket issuance, did not provide technology that really enhanced the customer experience,” he said. “It’s been my desire from the time I got here to look at something for residents to get a bigger bang for their buck.”

Some of the biggest benefits will be seen at city beaches, officials said. Currently, visitors can either enter parking lots with a beach pass or wait to pay for a daily pass, which can only be purchased with cash.

“I think that’s a very poor policy,” said Philip Giordano, a member of the committee.

Travers agreed.

“Beach parking, today, in my view, is kind of horrible,” he said.

Currently, car queues frequently back up onto local roads, and when someone reaches the gate and doesn’t have cash, they need to go find an ATM and then get back in line.

“We think that the beach permitting could dramatically change our experience with how people interact with our beaches and our public parks,” Travers said.

Parking kiosks will be installed at the beaches to allow day visitors to pay

manually, either with cash or a credit card.

“I believe the benefit seriously outweighs any additional cost,” Travers said, endorsing Passport over the current vendor.

The city has seven violation officers who do enforcement six days a week, from 7:30 a.m. to 11:30 p.m.

They enforce parking in 42 residential zones, three garages, five lots, 600 or so on-street parking meters, and one-hour and two-hour time limit zones. If that wasn't enough, the officers also enforce the [city's 120-hour rule](#), allowing people to park on streets for five days at a time.

Last year, he said the city dished out 800 citations for people who left cars parked for longer than 120 hours in the same spot.

“We're asking an awful lot of these people,” Travers said.

City officials hope to start using Passport for residential parking permits on Jan. 1, and for beach parking starting next summer.

Travers said the system will allow people to avoid going to Government Center to pick up passes.

“I don't know that many people have the luxury of waiting hours so that you can buy a permit,” he said.

Monica Di Costanzo, a member of the Transportation Committee, said during last week's meeting she has her own struggles with the beach permitting process.

“I don't have a beach permit because it's always closed when I'm here and I can't seem to make it down,” she said.

Travers responded, “That's the efficiency we need to focus on.”

ignacio.laguarda@stamfordadvocate.com

Sent from my iPad