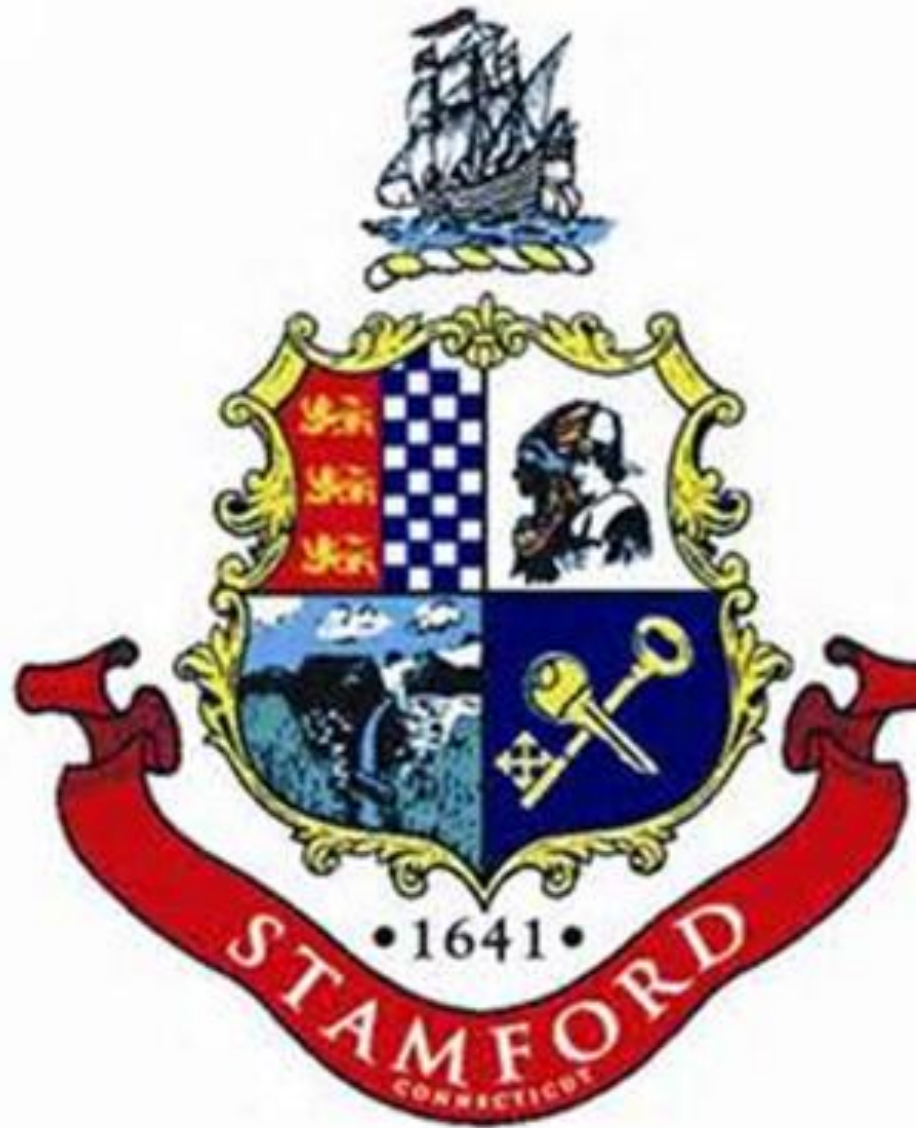


CITY OF STAMFORD
DEPARTMENT

Building One Community

Elena Perez
Executive Director
March 20, 2025



The Immigrant Community we Serve

Our Impact in 2022

CT: 15% Foreign Born

Fairfield County: 22% Foreign Born

Stamford: 33% Foreign Born

(76 languages spoken across the school district)

- **5,100 participants in 2024**
- Low-income, low-levels of education
- Recent growth in numbers and diversity:

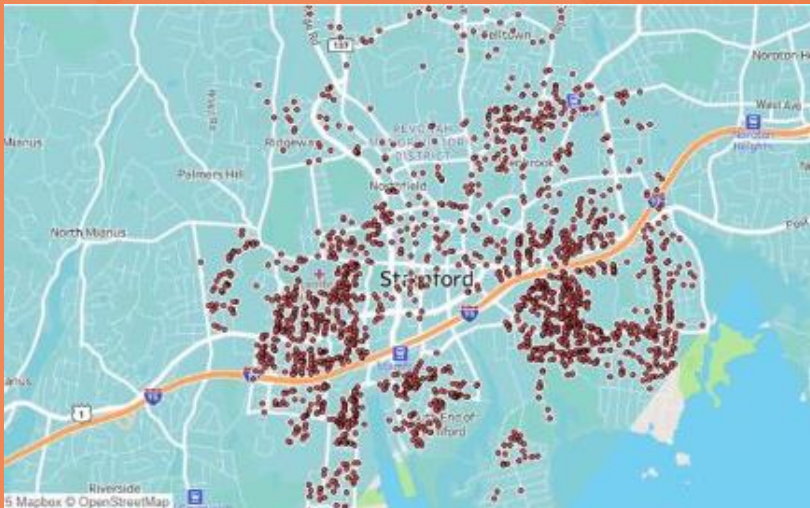
Guatemala

Haiti

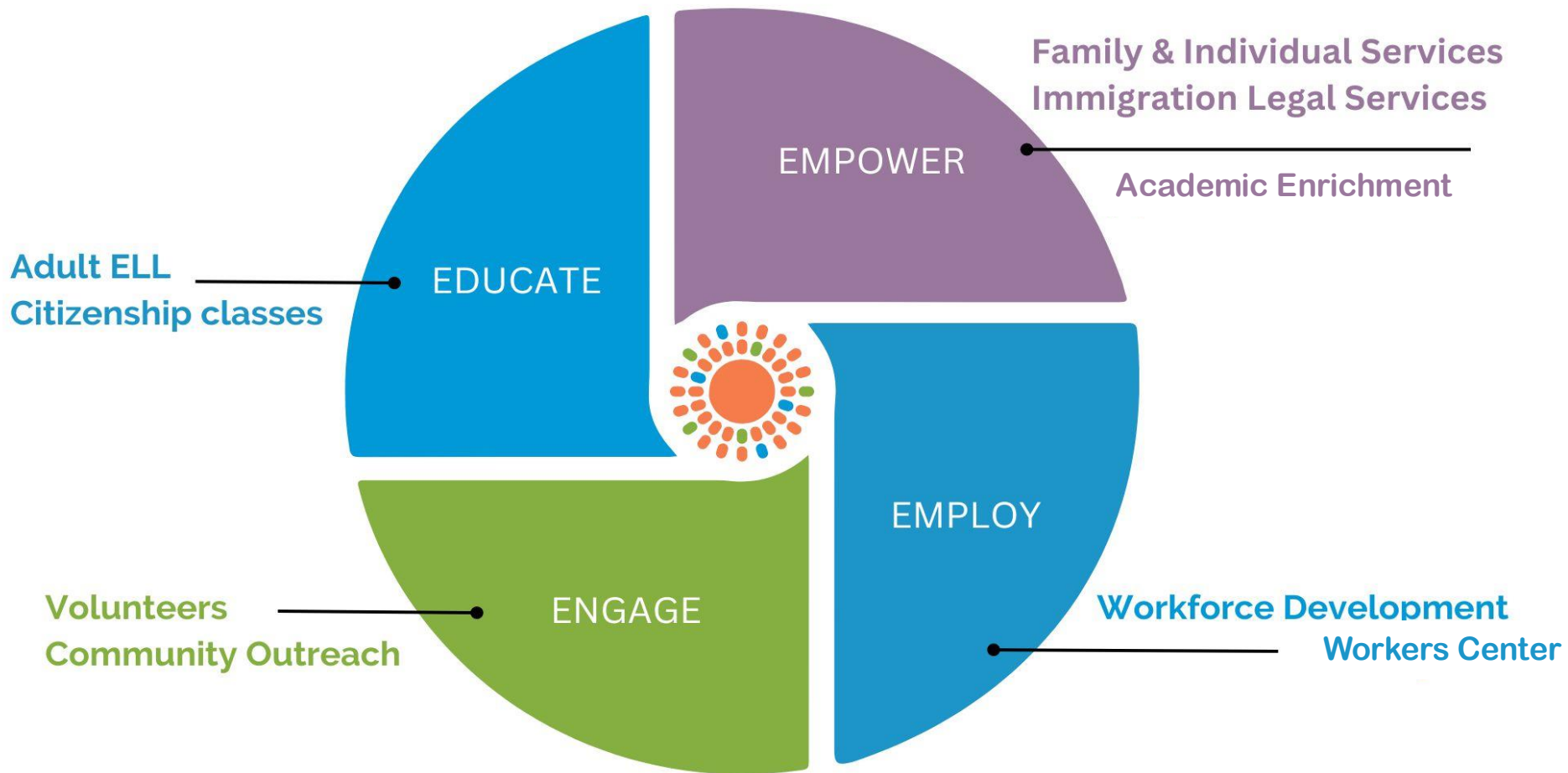
Peru

Ecuador

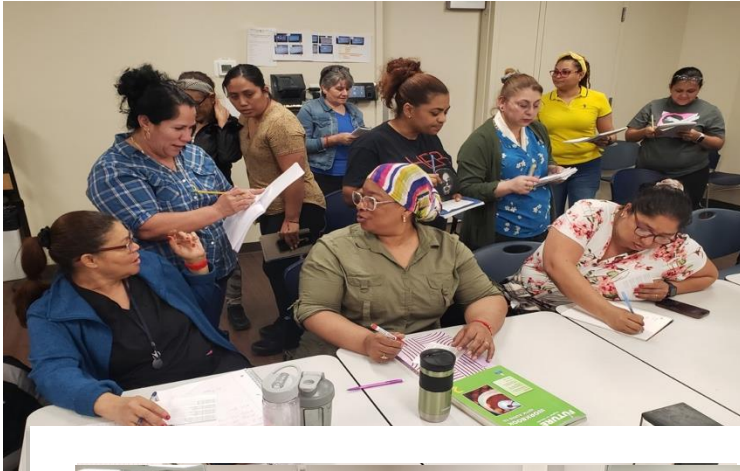
Colombia



Our mission is to advance the successful integration of immigrants and their families



English Language Learning (ELL)



1,400 Learners 18,700+ attendances
25 New Citizens

Clockwise: ELL Classes at Nexus, Scheduled classes at Shippan, Volunteer training, Citizenship celebration

EMPLOY

Skills Development Program (SDP)



530 SDP learners

Clockwise: Culinary Program Graduation; IT Literacy Level I & II, OSHA Training and CPR class

Workers Center



2,600 days worked
98 employers
\$324,000+ in wages generated

Clockwise: Workers Council, Father's Day BBQ, Welding Class Graduation



Family Services (FS)



600+ needs assessments
376 cases worked on
86% of reassessed cases show client improved in at least one area of need

1,856 participants served
\$214,000 in economic value



Academic Enrichment



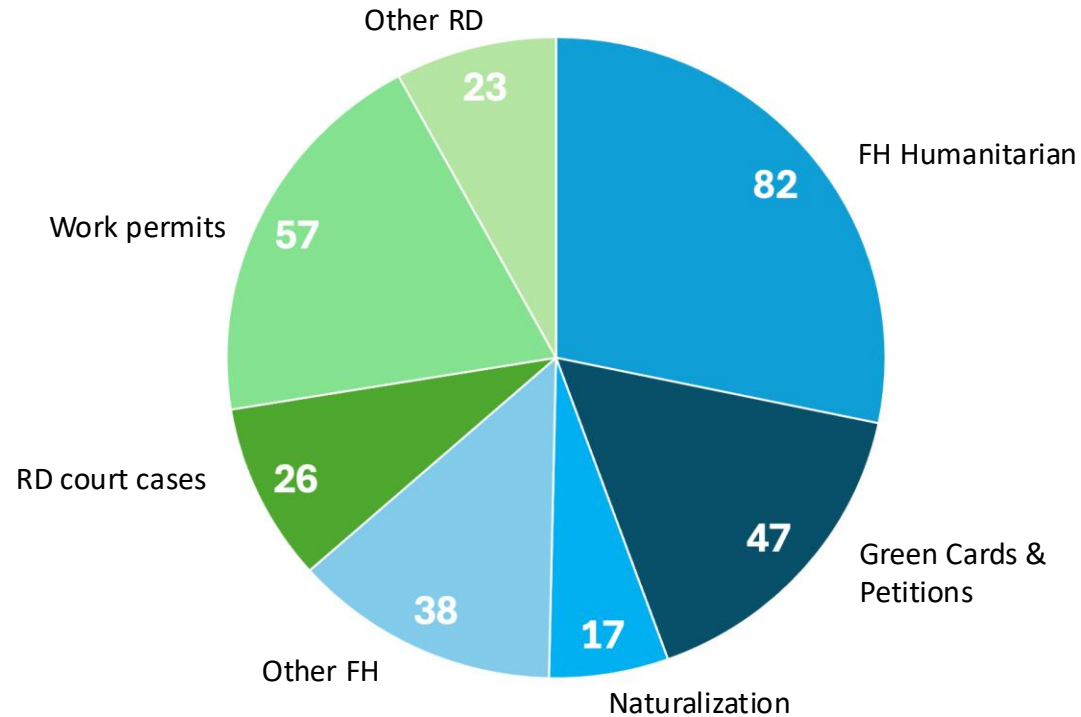
Academic Enrichment Program for elementary school-aged students

91 unique participants; 14 parent workshops

Clockwise: How The Government Works Day, Career Series with Stamford Police, Welcoming Week with Superintendent Lucero, STEM activity and Meet the Fire Department

Immigration Legal Services (ILS)

888	Unique ILS participants
458	Consultation and clinic participants
571	Unique participants with active cases
290	New full representation cases opened
174	Applications filed
154	Applications granted or other positive outcome
290	Immigration Q&A and Know Your Rights attendees



Key

Blue: FH cases

Green: RD cases

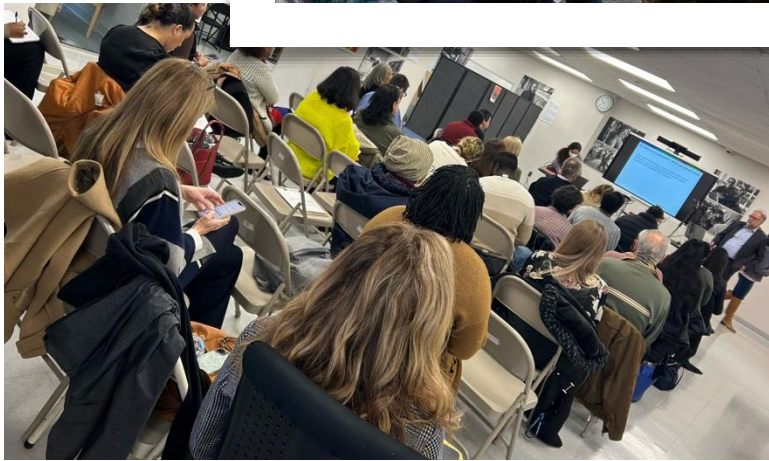
Volunteers

- 460 Unique Volunteers
- 290 Volunteer Group Members
- 15,600+ Vol hours
- \$520,000+ in economic value of volunteer support
- 95% volunteer satisfaction



Left to Right: Morgan Stanley Day of Care with Homework Club, Thanksgiving Basket Distribution with King School

Community Engagement & Education



Clockwise: Norwalk & Stamford Post-Election Community Conversations, Community Partner training, Know Your Rights Dayworker training

B1C Org Chart

Executive Director
Perez Moreno FT

ILS Director
Redman FT

Deputy Director
Zucco FT

Development and
External Relations
Director
Prendergast FT

Communications
Director Wind FT

FHP Director
Podesta FT

Removal Defense
Attorney
Idrovo FT

Program Director
Ferreira FT

Operations Manager
Verdejo FT

Grants Manager
Turner FT

Comm Coord
OPEN FT

FHP Attorney
Butcher PT

IJC Justice
Fellows
Lopez, Espinoza
Fall 2024

Family Services
Manager
Vileikis FT

ELL Director
Anderson FT

Office Manager
Figueroa FT

Development
Coordinator
Atanasoff FT

Paralegal
Villarreal FT

Removal Defense
Attorney
OPEN FT

Case Managers
Cayo FT
Moreno Soto FT
Colo PT

ELL Manager
Vega FT

Facilities Coord
Baldeon PT
Hernandez PT
Pelaez PT
Restrepo PT
Rodriguez PT
Victorino FT

Volunteer
Manager
Sierra FT

ILS Program
Manager
Wilson

Paralegal
Borges FT

AE Manager
Sotomayor FT

ELL Training
Coordinator
Morley PT

Childcare
Conejos PT

Events Coord
OPEN PT

Paralegal
Lopez Reyman FT

AE Coordinator
Vaccarezza FT

ELL Assistant
Gil PT

IT Support
Orjuela

Legal Assistant
Ramirez FT

Outreach
Coordinator
Rojas FT

WD Manager
Lopez FT

SD Coordinator
Stone PT

DOJ Volunteers

Haitian Creole
Navigator
Domond PT

Technology
Specialist
Carnero PT

Workers
Outreach Coord
Tovar FT

Employment
Coordinator
Riou PT

HR Manager
Zimmerman FT

Finance
Quinn

Advocacy
Strait

Budget Summary (FY 2025-26)

Building One Community 2025 Approved Budget

Revenue	
Contributions	\$726,350
Grants	\$1,802,200
Program & Partnerships	\$249,635
Special Events	\$601,930
Interest Income	\$167,899
Operating Reserve Transfer	\$350,000
Donor Restricted Funds, net*	\$720,817
	<hr/>
Total Revenue	\$4,618,831
Expenses	
Staff Salaries	\$2,991,678
Payroll Taxes	\$243,822
Employee Benefits	\$326,117
Admin Consultants	\$117,780
<i>Total Personnel Expenses</i>	<hr/> \$3,679,397
Programs	\$350,483
Leases	\$168,533
Utilities & Maintenance	\$58,237
Capital Expenses	\$98,205
Insurance	\$61,672
Communications	\$25,260
Fundraising	\$107,600
IT & Office Supplies	\$69,444
<i>Total Other Expenses</i>	<hr/> \$939,434
Total Expenses	\$4,618,831
	<hr/>
Net Income	\$0
	<hr/> <hr/>

* multi-year grants & restricted funds

New or Expanded Services/Programs (FY 2025-26)

- **Academic Enrichment** – New Partnership with Springboard Collective throughout the year, to accelerate student’s acquisition of reading skills.
- **English Language Learning** – New partnership with Norwalk Community College providing scholarships for B1C learners that include tuition, materials and transportation to campus.
- **Immigration Legal Services** – Increased capacity to double-down on education and reach with Q&A sessions and clinics. New program supporting Unaccompanied minors.

Key Challenges & Changes (FY 2025-26)

- **Multiple policy changes and Challenging Environment for Immigrants**
- **Changing Economic Landscape and Government Funding potentially affecting revenue**
- **Leadership Transition**

Performance Improvements & Efficiencies:

Building One Community - Results Based Accountability January 1, - December 31, 2024				
		How much did we do?	How well did we do it?	Is anyone better off?
EDUCATE	English Language Learning	1,400 unique ELL, Citizenship and Vocational English learners	13 attendances per learner	41% of re-assessed drop-in learners advanced to a higher level (out of 37 learners)
		18,700 attendances	97% of survey respondents were very satisfied or satisfied with the ELL program (out of 326 responses)	80% of regularly attending drop-in learners advanced to a higher level (out of 55 learners)
		2,123 ELL sessions		92% of learners attending schedule-based classes advanced to a higher level (out of 340 learners)
		77 unique learners attended the Citizenship Program	98% of learners were very satisfied or satisfied with the Citizenship program (out of 46 responses)	25 new citizens
		33 volunteer teachers attended 9 teacher workshops/training sessions	99% of volunteers were very satisfied or satisfied with the workshops/trainings (out of 80 responses)	
EMPLOY	Skills Development Program (SDP)	530 unique SDP learners	99% of respondents reported that they were very satisfied or satisfied with the SDP (out of 160 responses)	98% of our participants reported that the SDP either helped them get a job, keep their current job, or get a better job (out of 154 responses)
		4250 SDP Attendances	8 average attendances per SDP learner	99% of respondents reported that the SDP improved their skills (out of 161 responses)
			78% of learners received Skills Development Program certificate	45 participants earned OSHA certificates, 122 participants were certified in CPR, 52 participants of our Immigrant Entrepreneur Incubator (IEI) completed the workshop series and 34 participants moved on to complete the mentorship part of the IEI program, developed a business plan and received a \$750 award toward their business expenses.
	Workers' Center Support	320 unique participants	7 average Touchpoints per participant	
		2300 Worker Center Touchpoints		
	Hiring Site	91 unique workers	99% of workers were satisfied with the Hiring Site (out of 155 responses)	Over \$324,000 in wages generated through Hiring Site
		2600 days worked	99% of workers were satisfied with the employer (out of 155 responses)	
		98 unique employers	30% of employers in 2023 reused the Hiring Site in 2024	\$3,500 average wage per worker (wages generated / unique workers)
			100% of employers would recommend B1C's Hiring Site service (out of 181 responses)	
			97% of employers reported having either a good or excellent experience with the worker (out of 180 responses)	
	99% of employers reported having either a good or excellent experience with the Hiring Site (out of 181 responses)			
Unpaid Wages Clinic	17 cases worked on	2 cases filed with Department of Labor 0 cases filed with Small Claims Court	\$13,300 wages recovered	
Total Employ (SDP, Hiring Site, Unpaid Wages, IT	810 participants	9 average touchpoints per participant		
	7,000 Touchpoints			

EMPOWER (FIS & ILS)	Family and Individual Services (FIS) - Case Mangement	608 basic needs assessments conducted	277 unique cases closed	86% of reassessed cases show that participants improved in at least one area of need (based on 214 follow-up basic needs assessments)*
		376 unique cases worked on		
		1,200 Touchpoints on cases		
	Non-case related FIS services	1,855 unique participants	2 services provided to each participant	\$214,000 in economic value of services provided FIS services included: 46 dental cleanings, 33 Translations, 99 DMV Support, 664 Tax Prep and 126 ITIN applications.
		4,400 Touchpoints		
	FIS - Children's Enrichment Programs	91 unique Homework club Academic Enrichment Program students	In Spring Semester of Homework Club (Jan-early June), 72% of students completed the program. In Fall Semester of Homework Club, 88% of students completed the program.	100% of respondents agreed: Homework Club helped their child complete their homework and improve grades, their child was happy to attend Homework Club and the program provided a help to the family as a whole. 32 of 39 parents responded to an end of year survey.
		41 unique Summer Academic Enrichment program students	During Summer Program 2024, 72% of students completed the program. 87% of students met their Books Read target.	Summer Program 2024 served 41 students. We saw a 9.5 month reading growth in essential literacy skills.
		14 parent workshops hosted	Amount of workshops increased by 27% from last reporting compared to 11; 108 unique parent participants attended parent workshops this year compared to 80 attended as in 2023.	92% of parents reported that the parent education workshops have been helpful to them as parents and to their families (based on 28 responses from 39 total parents).
	Total Family & Individual Services FIS	2,300 unique FIS participants	6 touchpoints per participant	96% of participants reported improved quality of life after engaging with FIS. Based on 167 responses from June-December.
		13,000 Touchpoints	98% of participants were very satisfied with FIS Program. Based on 261 responses.	
Immigration Legal Services ILS	888 unique ILS participants	98% said they found their consultations useful. Based on 191 responses.	174 applications filed	
	458 consultations and clinic participants		154 applications approved	
	290 new cases opened	93 Family & Humanitarian (FH) Practice approvals include 26 grants of humanitarian protection (Temporary Protected Status, Special Immigrant Juvenile (SIJ), humanitarian parole, and DACA renewal), 28 Green Cards, and 11 naturalizations, among others.		
	571 Cases worked on - Unique participants			
	290 Immigration Q&A and Know Your Rights information session attendees		61 Removal Defense (RD) Practice approvals included 11 positive outcomes in immigration court, 2 SIJ approvals, and 46 work permit approvals.	
ENGAGE	Volunteers	460 unique volunteers	43% retention rate in 2024 over 2023 (Jan-Dec)*	
		290 volunteer group members		
		15,600 volunteer hours	95% volunteer satisfaction rate as of December 2024 based on 45 survey responses.	
		3,800 people attending 30 presentations		
TOTALS	5,100 B1C program participants	B1C's total participants increased by 11% compared to the previous year.	9 average touchpoints per participant	
	46,200 of Touchpoints			

Thank You!