

CITY OF STAMFORD
OFFICE OF ADMINISTRATION

Cashiering and Permitting
Revenue Services

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Director of Administration
Board of Representatives
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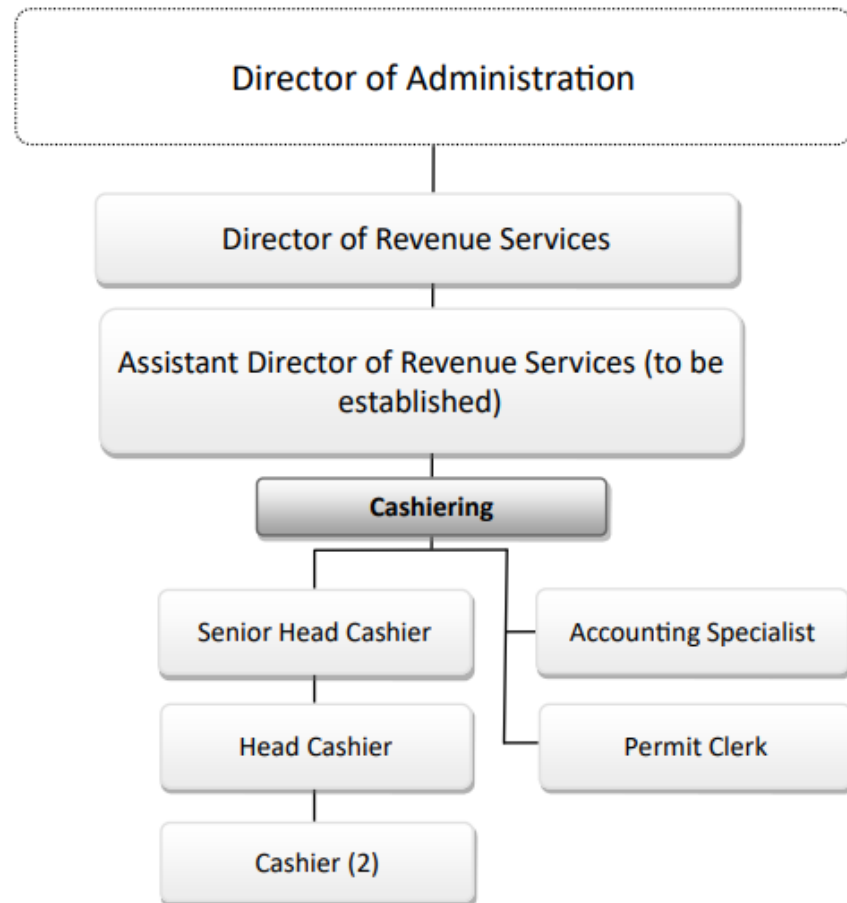
New or Expanded Services/Programs (FY 2025-26)

The Cashiering and Permitting division is being separated from the Tax Collector's office in a reorganization. The new unit, which will be known Revenue Services, will be responsible for:

- Accepting all payments at the Government Center for all City departments, including Tax;
- Ensuring that all payments are properly collected, deposited, and redcorded
- Coordinate and manage various revenue collection systems and ensuring their ongoing integration into the Oracle ERP system.
- Issuing permits to the public in coordination with issuing departments.

New or Expanded Services/Programs (FY 2025-26)

City of Stamford Office of Administration Revenue Services



Key Challenges & Changes (FY 2025-26)

Departmental Challenges & Anticipated Changes:

The department faces a major challenge with go-live of Oracle Permitting and Licensing this spring. This system will allow the Revenue Services Department to collect fees across the Office of Operations and Public Safety.

The OPAL platform will also allow us to continue migrating collection activities to the Revenue Services department.