



**Department of Health
and Human Services**
Promoting and Protecting Public Health

Budget Presentation 2025 - 2026

Jody Bishop-Pullan, RDH, BS, MPH
Director of Health & Human Services

Accreditation Initiative

Submission, Requirements & Forward Thinking

The Accreditation process began in 2021 with work on Community Health Needs Assessment, Community Health Improvement Plan (2022), and Strategic Plan Process (2023). The Stamford Department of Health & Human Services was required to show compliance with 140 measures, 203 individual documents, across 10 domains, encapsulating the 10 Essential Public Health Services. Documentation was officially submitted on January 17th, 2025.



Quality Improvement

COMMUNICATION

In 2024, we launched our communications project, focused on improving the communication flow of incoming phone calls to the department for better public responsiveness.



COMPLIANCE

We brought our appointment compliance rate from 87% to 93% in a 6-month period for our Henry Street Community Clinic.



Workforce Development

We surveyed our employees on essential public health skills and offered trainings to close gaps. Some employees chose to participate in individual growth plans to further their professional development.



Performance Management

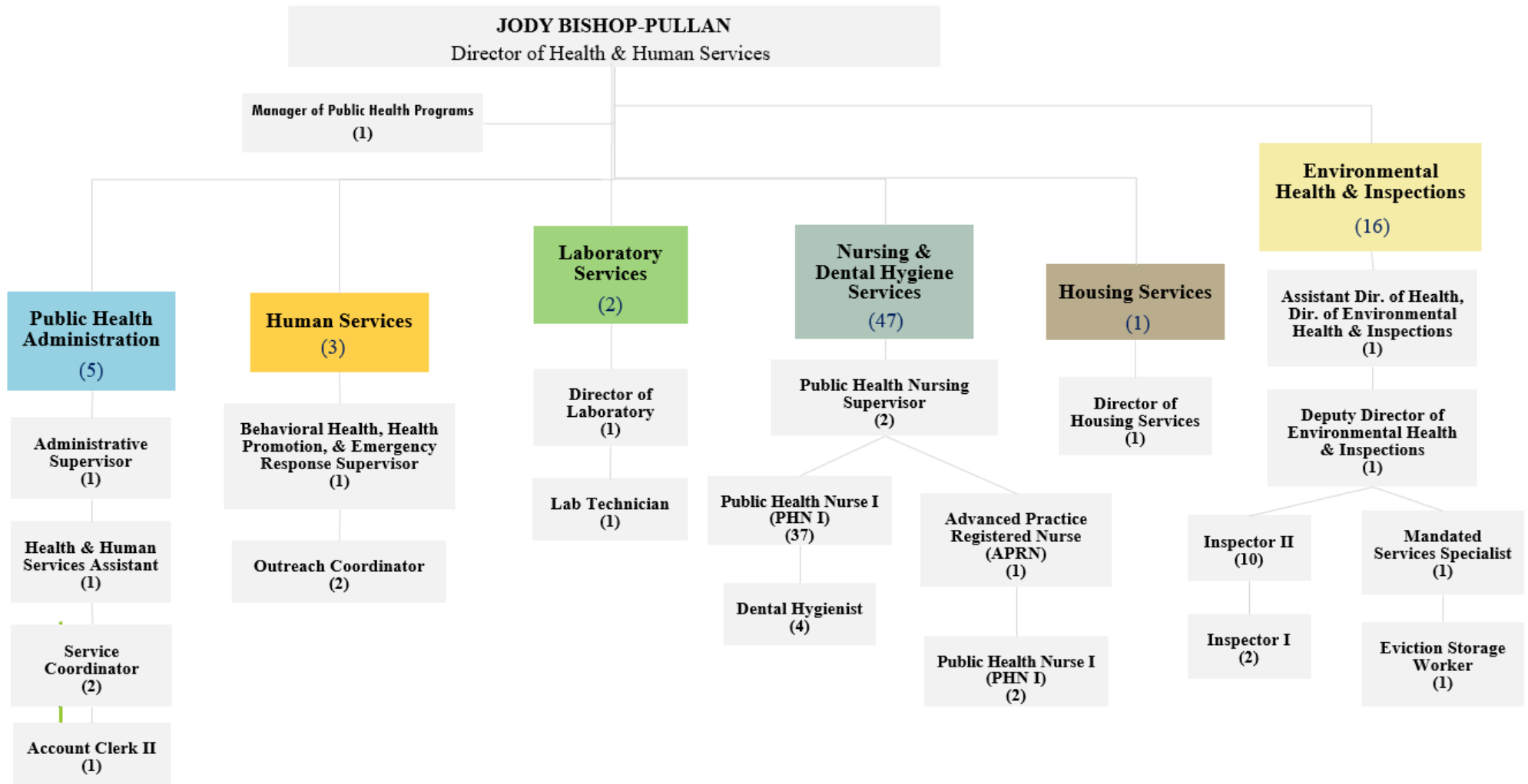
We are tracking food establishment inspections to ensure compliance with FDA requirements

We are tracking community outreach and education interactions to better meet community needs

Staffing Overview



Department of Health
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Department of Health & Human Services Overview



Public Health Administration

The Public Health Administrative Division, along with staff from across the Department, works to support the public health infrastructure through financing, policy and procedure development, and more. We also hired two Service Coordinators to contribute to the delivery of the 10 Essential Public Health Services.



Environmental Health & Inspection Services

Environmental Health Inspectors conducted 463 annual, 325 certificate of apartment occupancy, 778 food service inspections, investigated 574 complaints, issued 82 septic permits, and 90 housing notices. We also handled 201 cases relative to eviction storage and 40 relocation cases.



Laboratory Services

We are on the front line, investigating and addressing health hazards as they arise. Our Laboratory Division partners with Animal Control to submit animals for rabies testing at the State Public Health Laboratory. 10 animals were submitted – all negative. We also tested the beaches 289 times from May 2024 – September 2024 and submitted 114 ticks for testing.



School Nursing & Dental Hygiene

School Nurses conducted over 21,000 hearing, vision, & scoliosis screenings and provided care to school children over 250,000 times. Dental Hygienists screened over 6,800 children and provided sealants to 353 second graders.



Community Nursing

We worked to reach those most vulnerable, providing essential services for the uninsured, underinsured, and low-income residents. Nurses provided 24 TDaP vaccines, 378 flu shots, almost 500 COVID vaccines, and over 1,800 childhood vaccines. Staff also provided 1,123 childhood screenings, 338 blood pressure screenings, and 901 STD tests.



Department of Health & Human Services Overview

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Health Promotion

Effective health communication enables residents to make informed choices about their health. We continuously post on social media to share health information, in multiple languages. We shared 694 posts across Facebook, Instagram, and Twitter, reaching over 250,000 impressions.

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Emergency Response

We strengthened partnerships for emergency response through MOUs, training, and events. We delivered PPE to community organizations. We also hosted an emergency go bag giveaway event with other emergency partners, such as the Fire Department, Police Department, Library, CERT, and EMS. 200 residents built emergency bags and received information on personal and family preparedness.

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Housing Services

Responding to the need of the Community Health Needs Assessment (CHNA) which identified housing as a priority, the Director of Health & Human Services empowered the Director of Social Services to transition into a new role of Director of Housing to address the growing public health need. Services for Social Services continue and have been strengthened through other preexisting divisions.

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Human Services

Insurance enrollment – 952

Rent Rebate – 1,689

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Mandated Services - Highlight

We have a primary responsibility for preventing and controlling the spread of TB in Stamford. We work with individuals to manage their case and follow them through treatment. This past year, our nurse provided 706 visits for treatment. We also administered 80 TB tests to residents.



Fund Transfers & Expense Increases

Aligned budget accounts with revised organizational chart. Staff expenses and program accounts were updated based on reporting structure.

Increase in cost of services, which include Medical Consultant, Contracted Services (ODP, Laboratory Supplies & equipment maintenance), EMR Software programs (SNAP & Patagonia)

Revenue

Potential revenue increase due to Environmental Health leadership receiving citation authority effective the Fall of 2021 to issue fines for violations & non-compliance.

Savings

Decreasing office phone lines & switch phone carriers from T-Mobile to AT&T which lower cost & expanded service coverage.

Grant funded support for staffing & program services.



Expanded Services & Proposed Changes



Welcome Center

Collaboration with Health Commission, SPS and DHHS to open Welcome Center to enhance school registration experience; ensure parents understand physical and vaccine requirements



Public Health Nurse I

Request for a PHN I to continue the work of Tuberculosis (TB) case management, including case contact interviews, medication compliance, and other tasks required for TB prevention and control.



Lead Investigations

Upon receipt of a blood lead level of 5 micrograms per deciliter, law requires an epidemiological investigation of source of the lead; conducted by nursing and environmental health staff





Questions?

Thank you!



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